

SHORT ON FUNDS? **NEED HELP WITH** UTILITY BILLS?

Help is Available to Pay Southwest Gas, SRP and APS Bills

(A disconnect notice is not required)

How?

1. Go to www.tempeaction.org/utilitybills
2. Download, print, and complete a Utility Assistance Application Packet or
3. Pick up a Utility Assistance Packet at Tempe Community Action Agency
(TCAA): **2146 E. Apache Blvd, Tempe, 85281** (Monday-Friday, 8 AM-5 PM)
4. Attach all required documents
5. Drop off the completed packet with attachments at Tempe Community Action Agency
6. Packets will not be processed unless **ALL** required documents are submitted.

Completed packets are handled in the order received.

Limited funds are available. Not all requests can be approved.

If your household received utility assistance from TCAA in the last 12 months, you MAY STILL be eligible for additional utility assistance.

For residents of Tempe and Fountain Hills. Additional eligibility criteria may apply.

Auxiliary aids and services are available upon request to individuals with disabilities

Under Titles VI and VII of the Civil Rights Act of 1964 (Title VI and VII) and the American with Disabilities Act of 1990 (ADA) Section 504 of the Rehabilitation Act of 1973 and the Age Discrimination Act of 1975, Tempe Community Action Agency (TCAA) prohibits discrimination in admissions, programs, services, activities or employment based on race, color, religion, sex, national origin, age, and disability. TCAA must make reasonable accommodation to allow a person with a disability to take part in a program, service, or activity. Auxiliary aids and services are available upon request to individuals with disabilities. For example, this means that if necessary, TCAA must provide sign language interpreters for people who are deaf, a wheelchair accessible location, or enlarged print materials. It also means that TCAA will take any other reasonable action that allows you to take part in and understand a program or activity, including making reasonable changes to an activity. If you believe that you will not be able to understand or take part in a program or activity because of your disability, please let us know of your disability needs in advance if at all possible. To request this document in alternative format or for further information about this policy please contact: marianj@tempeaction.org or 480-422-8922 x 5876.

Para obtener este documento en otro formato u obtener informacion adicional sobre esta politica, marianj@tempeaction.org or 480-422-8922 x 5876.